



**PARKINSON**  
SCHOOL of HEALTH SCIENCES  
AND PUBLIC HEALTH

*Department of Health Informatics and Data Science and  
Center for Health Outcome and Informatics Research*

## **HEALTH INFORMATICS SEMINAR SERIES**

# **“Beyond the Numbers: Navigating the Challenges of Health Informatics in the Post-Pandemic Era”**

**Presented by:**

**Rhiannon Clifton, MBA, Senior Director of Integration at SHIELD Illinois**

**Len Musielak, MBA, Senior Director of SHIELD Operations at SHIELD Illinois**

**Abstract:** When SARS-COV-2 started spreading across the globe, the world had no data. We didn't know how it spread. We didn't know whom it infected. We didn't know how to stop it. Now, the United States alone has performed 1 billion registered tests. We have data. We are at a much better place than we were in 2019... But are we really? Is a lack of clarity, common definitions, and comprehensive understanding of where, when, and why health informatics can be used hampering our ability to leverage what we learned over the past five years to put us in a better place for the next pandemic?

**Rhiannon Clifton** is currently the Senior Director of Integration at SHIELD Illinois where she oversees Field Operations, Relationship Management, and Customer Success and serves as Chief of Staff for the SHIELD Illinois organization. Prior to joining SHIELD, Rhiannon was Director of External Research Partnerships and Business Development for Futurewei Technologies, Inc., where she managed a portfolio of over 35 research partnerships and projects. She also spent over ten years at the University of Illinois at Urbana-Champaign leading units in the Colleges of Engineering and Media. There, she developed programs and partnerships in entrepreneurship, media and business and taught in these disciplines as well. She lives in Savoy, IL with her husband, three teens and two dogs.



**Len Musielak** is the Senior Director of SHIELD Operations at SHIELD Illinois where he oversees Technology and Support Services, Logistics and Supply Chain, and Laboratory Operations. He has experience leading operations, process redesign, and compliance technology development and integration for financial services firms, healthcare payors, and public utilities as well as engineering project management/governance for financial technology (FinTech) firms. Len has led consulting projects ranging from process improvement for law firms to the development of a global channel management scoring system for a multinational medical technology. Volunteering via Coursera for the Wharton School, he taught tens of thousands of students across the globe the fundamental concepts of operations management.



**Thursday, May 18, 2023 12:00 pm – 1:00 pm (CST)**

**Location: 504, CTRE, Health Sciences Campus**

**Join via Zoom: <https://luc.zoom.us/j/82728096570>**

\* Visit [here](#) to watch previous presentations and to find more information about future seminars